

CareerSource Tampa Bay

ISSUE 1 | SEPTEMBER 2020



CAREERSOURCE TAMPA BAY RESPONDS TO COVID-19

CareerSource Tampa Bay (CSTB) is still under Phase 2 of our re-opening plan.

As of September 1, 2020 we have 3 of our 5 public centers open. They include the following locations:

- Tampa Center, 9215 North Florida Avenue
- Brandon Center, 9350 Bay Plaza Boulevard, Suite 121, Tampa
- Career Prep Center at 2605 N. 43rd Street Tampa, although this location is very limited capacity.

We still have two locations that are closed due to being in close proximity to a COVID testing site. The closed locations are as follows:

- Ruskin Office 201 14th Avenue, SE Ruskin
- Plant City Office, 307 N. Michigan Avenue, Plant City

During the past six months, CSTB has worked hard to provide our services both online and in person to our customers.

Information regarding COVID-19 response and any changes to office hours can be found on our main page www.CareerSourceTB.com.

CAREERSOURCE TAMPA BAY
NEWSLETTER

TABLE OF CONTENTS

Message from our CEO - P. 1

Rapid Response Recovery
Program (R3) - P.2

CareerSource Tampa Bay
Podcasts – P.3

SJC Success Stories & Staff
Kudos– P.4

What's New at CSTB, News &
Upcoming Events – P.5

CSTB Social Media Pages

MESSAGE FROM OUR CEO

JOHN FLANAGAN



It is hard to believe it has been more than six months since we've been dealing directly with the COVID-19 CRISIS. I want to express my thanks to all our customers who've utilized our services during this difficult time.

With Labor Day weekend approaching I want to take time to also thank our partners and staff who've helped make it all happen at CareerSource Tampa Bay, and at our partner agencies.

Our number one concern is providing a safe work environment for our staff, and a safe environment for our customers. Many of our customers are receiving our services virtually, online and by accessing our website www.CareerSourceTB.com. We will continue to work to improve our virtual experience as I believe it is a way we can reach more customers where they are most comfortable, in their own homes and businesses.

Online, we have a Hot Jobs page with hundreds of job openings available right now. You can access Employ Florida for job openings not only in Hillsborough County, but across the state. <https://www.careersourcetampabay.com/job-seekers/job-search/>. We will be doing more Virtual Job Fairs in the future. Our virtual Job Fair platform is another way to keep you safe while looking for a job.

We've also had to shut down some of our facilities. But we've tried to keep at least some of our locations open for those who need our services.

We're also dedicated to serve our customer base that does not have everything they need to find a job, or the training necessary for a meaningful career. Not everyone has high-speed internet to conduct a job search. Not everyone in Tampa Bay has access to a computer. Since most job applications are online, it is imperative we provide this valuable service in our community.

We've been fortunate to have great new programs we can offer the public, like the Rapid Response Recovery (R3) Program, which has \$21.5 million in relief for not only job training, but also helping employers who were adversely impacted by COVID-19. We're grateful for our partners and the Hillsborough County Government who've put their trust in us to make these programs available to the public.

If you know someone who needs help looking for a job, job training, or help with getting trained employees in Hillsborough County we ask that you send them to our website www.CareerSourceTB.com.

We're here to help, we have help available and will do our best to help those who need it.

John Flanagan

CEO CareerSource Tampa Bay

RAPID RESPONSE RECOVERY PROGRAM (R3)

CSTB to help distribute \$21.5 million

R3 PROGRAM

In response to COVID-19, CareerSource Tampa Bay kicked-off the **Rapid Response Recovery Program (R3)** on July 1, 2020. The R3 program is helping job seekers with occupational skills training, on-the-job training, and is helping businesses find skilled talent in the Hillsborough County area. CareerSource Tampa Bay is helping to distribute **\$21.5 million** in funding through the program to Job Seekers and Businesses.

The R3 Program is funded by the Federal CARES Act, with funding released by the Hillsborough Board of County Commissioners. The goal for the number of participants in the program is **2,100 job seekers** to participate in Short-term and On-the-Job Training. The purpose of the program is to help give workers who were adversely affected by COVID-19 retraining to improve skills and make them more marketable to key industries in Hillsborough County.

The R3 Program is free for Employers to participate. Employers can also receive a retention incentive, in addition to the reimbursement of 100 percent of the first \$12,000 of employee salaries in the first 90 days.

Since the program kick-off, CSTB has had more than 1500 applicants for the program and 154 employers. We have also held virtual informational sessions and webinars for Hillsborough County job seekers, Employers, and Community Partners. Along with the informational webinars, we have held Virtual Training Provider Fairs to connect training providers in the Tampa Bay area with program applicants and participants.

CSTB also hosted a Virtual Job Fair for Hillsborough County job seekers on Wednesday, September 2, 2020. The Virtual Job Fair focused on hiring more than 320 new employees for Computer Generated Solutions, Inc. (CGI). This was CSTB's first Virtual Job Fair under the CARES Act Rapid Response Recovery (R3) Program, which is helping Hillsborough County residents negatively impacted economically by COVID-19. More than **80 Job Seekers** registered for the event. CSTB will be hosting more job fairs virtually in the near future.

CSTB also opened a dedicated call center to assist applicants, open Monday-Friday from 8am to 5pm. Job seekers and Businesses can call **(813) 360-1444** for assistance. To date, we have 81 registered Job Seekers for the event.

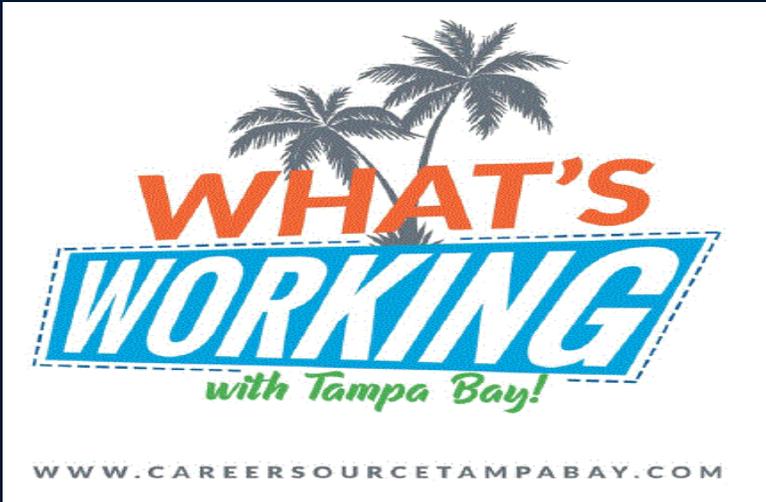
Employer Program Registration Link: <https://careeredgestb.com/employerapp/?pname=employerapp>

Job Seeker Registration Link: <https://careeredgestb.com/jobseekerapp/?pname=jobseekerapp>

More information on the program: <https://www.careersourcetampabay.com/cares-act/>



CAREERSOURCE TAMPA BAY PODCASTS: What's Working Tampa Bay!



CareerSource Tampa Bay now has a podcast series to provide more information to our customers and businesses in Tampa Bay and Hillsborough County.

The CareerSource Tampa Bay's mission statement is to connect talent to opportunity. The podcast will feature a variety of topics that interest both employers and job seekers. CSTB has recorded several podcasts leading up to the official launch including one with Hillsborough County Commissioner Sandra Murman and John Flanagan speaking on Covid-19 issues and how CSTB can help.

"Podcasting is very popular throughout the country," said CSTB Public Relations & Marketing Director, Doug Tobin. "Many people are listening to podcasts on their way to and from work each day. With Covid-19 people will be looking for even more information about jobs and the workforce."

"CareerSource Tampa Bay is committed to advancing Florida's workplace and economy," says CSTB CEO John Flanagan. 'Through offering this tool, we hope to build better relationships with our customers and empower the community through offering a full range of professional services in a way that is portable and convenient. Podcasts are a great way to get our message out about CareerSource Tampa Bay, our programs and how we can help businesses and job seekers in Hillsborough County.'

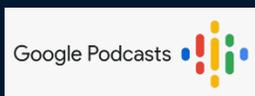
For more information, please visit the website:

<https://www.careersourcetampabay.com/news/careersource-tampa-bay-podcasts>

Podcasts can be accessed by going to our website at:

www.careersourcetampabay.com/news/careersource-tampa-bay-podcasts

Also accessible via Google Podcasts and Apple Podcasts!



EPISODE LIST

E10: The Cares Act Rapid Response Recovery Program

E09: Beyond Unemployment Benefits

E08: Customer Service During COVID-19

E07: Job Fairs

E06: How to File Unemployment or Reemployment Benefits in Florida

E05: COVID-19 Updates/ Press Conference

E04: Summer Job Connection 2020

E03: Vision 2020 Business and Education Summit

E02: Business Services- An Overview

E01: Welcome to CareerSource Tampa Bay

Click the Icons to access!

Website:



Google:



SJC 2020 SUCCESS STORIES

SUMMER JOB CONNECTION

"The best aspects about the Summer Job Connection program was getting to experience other people coming in to zoom calls and sharing their story then their career experiences, all the way from CEOs down to attorneys and psychologists. I really appreciated how broad the spectrum was." – Nyona Brown

"The things that I learned from the Summer Job Connection was how to fill out an application, how to answer interview questions and how to dress for an interview. I think those were the important parts that I learned from the Summer Job Connection program." - Hannah Psiaki

"I really enjoyed the program. They offered a lot of opportunities to me, from training to gain professional skills, learning from guest speakers to even learning about what to wear to interviews and how to market yourself in those interviews." – Adrian Fernandez

Read more about their experiences in SJC on our website: <https://www.careersourcetampabay.com/>

STAFF KUDOS!

Zoe Batista

WIOA Youth - Career Coach

"Thank you Miss Batista. My time as a client/student with Career Source has been great. From the beginning I was met with optimism, uplifting energy, along with guidance and wisdom. From the days of placement testing where this was all just a dream. To EMT Class where I actually was able to learn to help people my counselor has provided excellent service and assistance along the way. When the pandemic hit and things are uncertain, my counselor insured and saw to it that nothing could stop us. Our monthly communications help pave the way & create a plan for what needed to be accomplished. To Whom It May Concern, Ms. Zoe Batista is one of a kind. I would like to personally thank her for her assistance and guidance in this process. All issues were handled in an expedient and timely manner. This process truly would not have been possible without her guidance."

"Life isn't about waiting for the storm to pass. It's about learning how to dance in the rain."

- Vivian Greene



India and Laura assisting customers at CSTB North Florida Office Resource Room. August 25, 2020. By: Shedlyn Joseph

WHAT'S NEW AT CSTB?



VIRTUAL ASSISTANT: SMS TEXT SYSTEM

ALL PROGRAMS

CSTB launched our Virtual Assistant SMS System to allow customers easy access to information on our services! The SMS system can be used by anyone with active phone service and access to text messaging.

Customers can now text "INFO" to (813) 412-8647 for access to customized content on our services and programs including:

- Hours of Operation
- Contact Center
- RA Assistance
- Pin and Password Resets
- Career Services
- Business Services
- COVID-19 Toolkit
- Summer Job Connection
- Assistance Programs
- WIOA Youth
- WIOA Adult/Dislocated Worker
- Ticket to Work
- Veterans Services
- Closing info

CSTB NEWS STORIES 2019-2020 IN REVIEW

Visit: <https://www.youtube.com/watch?v=AtmM0pvTL8A> or click on the icon to view!



A LOOK AHEAD: Upcoming Events

SEP 17 Board of Directors Meeting

SEP 24 Human Resource Committee Meeting

OCT 08 Commissioner Sandy Murman Job Fair

OCT 15 Executive Committee Meeting

OCT 29 Finance Committee Meeting

Visit <https://www.careersourcetampabay.com/events/> for more info!

FOLLOW CSTB ON SOCIAL MEDIA

Click on the Icons to go to our page:



@careersourcetampabay



@CareerSourceTB



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