



CareerSource  
TAMPA BAY

**SPECIAL EXECUTIVE**  
**COMMITTEE MEETING**  
**4.30.2020**



Thursday, April 30, 2020 11:30 AM  
ZOOM Meeting

## Special Executive Committee Agenda

- 11:30 AM    **I. Welcome and Roll Call** ..... Sean Butler, Chair
- II. Public Comments**
- III. Information Item**
1. CSTB Workforce Operations Update.....John Flanagan
- IV. Future Business**
- 12:00 PM    **V. Adjournment**

**Next Special Executive Committee Meeting May 14, 2020**  
**Next Executive Committee Meeting June 18, 2020**



# *Reemployment Assistance*

# DEO RA Claims Dashboard



## Reemployment Assistance Claim Workflow March 15, 2020 - April 28, 2020

Workflow Details >>

Total Claims Submitted\*  
**2,028,635**

Confirmed Unique Claims Submitted  
**835,290**

Claim Verification Queue  
**161,285**

19.3% of Confirmed Unique Claims Submitted

Claims Processed  
**674,005**

80.7% of Confirmed Unique Claims Submitted

Claimants Paid  
**404,317**

48.4% of Confirmed Unique Claims Submitted

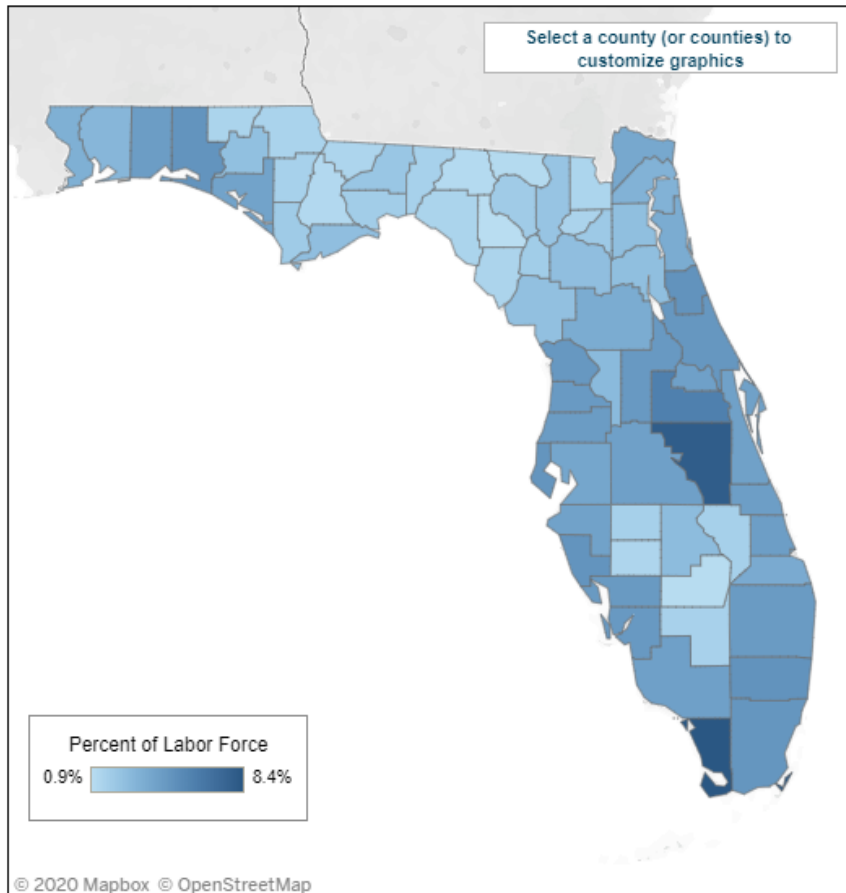
**\$553,555,251**  
**Paid to Claimants**

\*Individuals may have submitted an application through multiple methods. The Total Claims Submitted may include duplicate or triplicate claim counts. These numbers may fluctuate as duplicates are identified.

- 4.20.2020 DEO launched
- This includes a new State Reemployment Assistance Claims Dashboard that will be updated daily to reflect the total number of Reemployment Assistance Claims submitted, verified, processed, and paid.
- Link: <http://lmsresources.abormarketinfo.com/covid19/index.html>

## COVID-19 Related Reemployment Assistance Claimants by County

Initial Claimants as a Percent of Labor Force  
Week(s) Ending: All



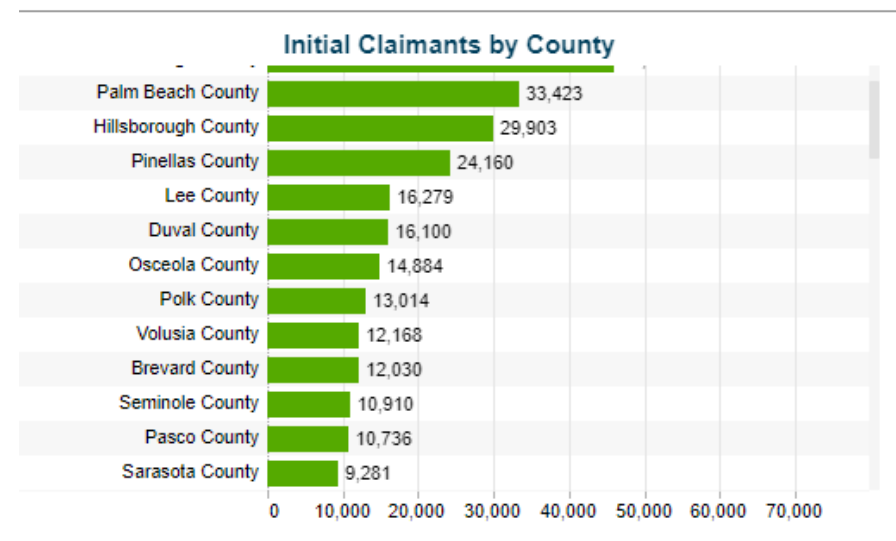
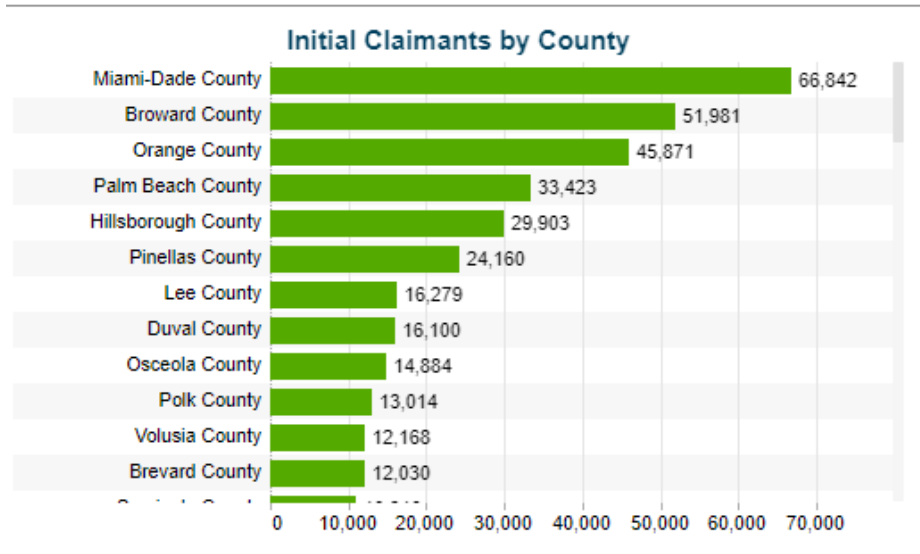
- 4.23.2020 DEO launched unveiled new county and industry-specific data on the [Reemployment Assistance \(RA\) Claims Dashboard](#).
- DEO will update this information weekly, but will continue updating the dashboard daily with the total number of Reemployment Assistance claims submitted, verified, processed and paid.
- Link: [http://lmsresources.labormarketinfo.com/covid19/initial\\_claims.html](http://lmsresources.labormarketinfo.com/covid19/initial_claims.html)

# Initial Claimants by County



## COVID-19 Related Initial Claimants

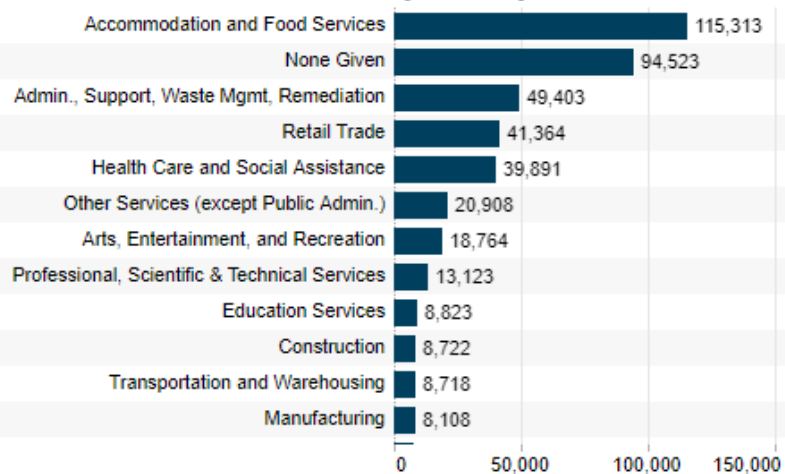
463,309



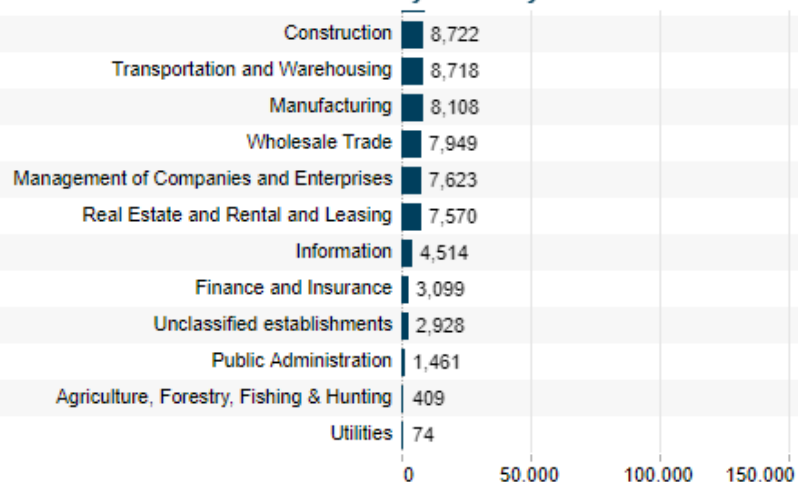
# Initial Claimants by Industry



### Initial Claimants by Industry



### Initial Claimants by Industry

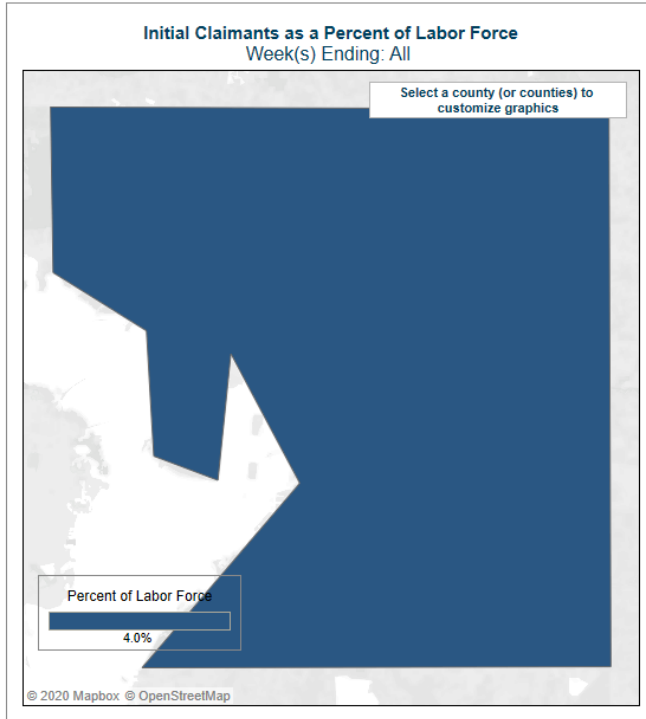


# RA Claimants: Hillsborough County



## COVID-19 Related Reemployment Assistance Claimants by County

Choose Week(s) by Ending Date: (All) [v]  
 Choose a County: Hillsborough [v]

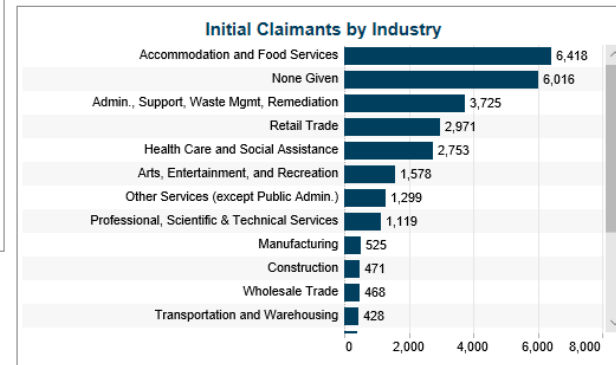
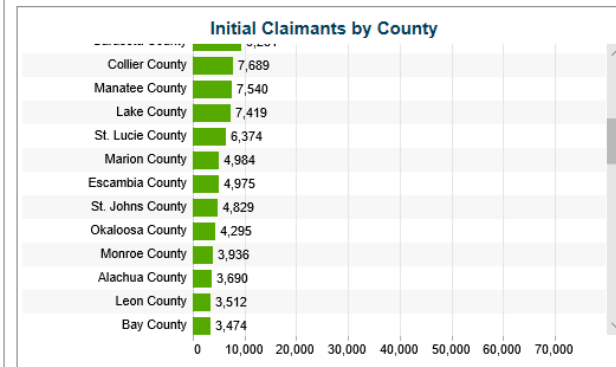


Note: Initial claimant counts on this dashboard represent preliminary estimates of intrastate Reemployment Assistance applications for the week they were submitted. These estimates are subject to revision. Additionally, all claimant data are screened for confidentiality to protect the identity of Florida citizens and businesses. This may include individuals claiming Reemployment Assistance for reasons other than COVID-19 related closures.

Median Base Period Wage represents the last four out of the most recent five calendar quarters worked before filing a claim.

## COVID-19 Related Initial Claimants

29,903



• **NOTE: Data only available through 4.4.2020**





# *Re-Opening Plan: Phase 1*

# CSTB Re-Opening Plan

*Rethink    Refocus    Results*

## Phase 1: Limited Operations

### Phase I – Limited Operations: Basic Career Services Only

- 1. **Dates:** Tuesday, May 12<sup>th</sup>
- 2. **Duration:** Estimated 2 months
- 3. **Locations:** CSTB Tampa N. Florida, CSTB Ruskin and CSTB Plant City
- 4. **Operating Hours:** Normal hours M-F 8 a.m. – 5 p.m.
- 5. **Capacity:** Limit customer capacity to maximum 40% during this phase to restrict the # accessing services per location in the RR areas.
- 6. **Services:** Limited to RA Claim Assistance, Job Search in Resource Room and in the future individual appointments for RA Claim Assistance entry through PEGA DEO system, once they allow LWDB's to assist with direct entry.
- 7. **Time Limits:** 1 hour duration time limit normal services and 1.5-hour duration – Individual appt for PEGA).
- 8. **Staffing Pattern:** Evaluating staffing needs from Career Services team and other departments to meet customer demands.
- 9. **Facility Re-engineer/Redesign:** Installation of plexiglass shields for front, security and Resource Room desks, spacing workstations, purchasing new materials, installing new signage, etc. Customer flow changes with one main entrance and one exit to the facility.
- 10. **PPE:** Masks, gloves, sanitizer, aerosol Lysol, equipment have been purchased. Customers will be required to sanitize their hands upon entry in the CSTB centers. All CSTB staff will be required to wear masks.
- 11. **Cleaning Services:** Deep cleaning of the CSTB facility prior to reopening.
- 12. **Security:** Increased presence of existing security staff throughout new zones.
- 13. **Marketing:** Press Release will go out 1 week prior to re-opening the CSTB centers.
- 14. **Telework:** All other staff continue with current telework schedules currently.]
- 15. **Town Hall:** An all staff meeting has scheduled for May 4<sup>th</sup> @ 1 p.m.



***THANK YOU!***