

## CareerSource Tampa Bay is here to address your needs as you navigate through Reemployment Assistance:

- ✓ **How do I file my Reemployment Assistance claim?**
  - You will need to file for benefits by going online to <https://connect.myflorida.com> and following the instructions. If you have questions or need assistance filing your application contact Department of Economic Opportunity at **1-800-204-2418** for assistance. Currently, there is not a brick and mortar location for in-person application filing. State Unemployment updates can be found here: [www.floridajobs.org](http://www.floridajobs.org)
  - In order to apply for UC benefits you will need the following documents readily accessible:
    1. If candidate is a Veteran, you will need your DD214 documents.
    2. Driver's License/State ID/Alien Registration Card.
    3. Last 18 months of work history information (Name of Company, Job Title, Address, etc)
    4. Routing number for checking account or you can choose to have a debit card sent to you. Please note if you decide to use the UC debit card, they will charge fees for using the card.
- ✓ **How do I reset my PIN/ Password?**
  - There are three options to have your pin reset:
    1. After entering your Social Security number on the **CONNECT** login page, select the “**Forgot PIN**” option to reset your PIN after verifying your information.
    2. You can submit documents verifying your identity to the department by providing a signed copy of your Social Security card and a copy of your valid driver's license or state ID. These can be sent by fax or email to, Fax: **321-332-6608** or E-mail: [IdentityRequest@deo.myflorida.com](mailto:IdentityRequest@deo.myflorida.com)
  - Once you have submitted the documents online, please allow 3 business days for the review process and, then contact the department at **1-800-297-0586** to verify your information or if you are unable to reset your PIN through the options listed above.
    3. CareerSource Tampa Bay staff can assist with resetting your PIN. Contact us at **(813) 930-7400** and one of our trained staff members can assist you.
- ✓ **Are you eligible for benefits if you are an independent contractor?**
  - Individuals whose income is only from self-employment or work as an independent contractor will not be eligible for reemployment assistance benefits. However, if an independent contractor or self-employed individual also received wages through services performed as an employee during the base period, he or she may be eligible for reemployment assistance benefits.
- ✓ **Is it true work registration in Employ Florida, work search requirement, and the waiting week is waived?**
  - Individuals filing an application for benefits from March 15, 2020 until May 2, 2020, will not be required to complete the work registration in Employ Florida. Even though you may be prompted to register, and you may receive messages on screens in the CONNECT case system, you do not need to complete the registration if your application is filed between March 15, 2020 and May 2, 2020. If you completed your application prior to March 15, 2020, you must complete the online work registration.
  - Individuals are still required to log onto the CONNECT system every 2 weeks to complete their request for benefits. The work search requirement and the work registration is waived for individuals requesting benefits for the weeks of March 15, 2020 to May 2, 2020.
  - The waiting week has been waived, so eligible Floridians may receive the support they need to help recover from the current economic impacts of COVID-19.
- ✓ **Where can I find more information on the COVID-19 Stimulus?**
  - Information on the COVID-19 Stimulus can be found on Department of Economic Opportunities website: [www.floridajobs.org](http://www.floridajobs.org)
- ✓ **CareerSource Tampa Bay COVID-19 Toolkit**
  - The Toolkit provides a snapshot of resources and is meant to provide a foundation for Hillsborough County jobseekers and employers to identify initial information. The Toolkit can be found at [www.careersourcetampabay.com](http://www.careersourcetampabay.com)
- ✓ **Are you looking for work during this crisis?**
  - You can check the “Hot Jobs” section of [www.careersourcetampabay.com](http://www.careersourcetampabay.com) to learn about current opening. This list is updated frequently.
  - Additionally, you can register with Employ Florida at [www.employflorida.com](http://www.employflorida.com) for job openings in Hillsborough County and statewide.

**Although, our centers are not currently open to the public, CareerSource Tampa Bay staff are available by phone 813-930-7400 and online via our website [www.careersourcetampabay.com](http://www.careersourcetampabay.com) to provide any further assistance you may have during this time.**