

PASSWORD RESET GUIDE:



- **Employ Florida- Work Registration**
- **CONNECT- Unemployment**



Need Help to Reset your Password for **EMPLOY FLORIDA?**

- 🌀 If you have forgotten your Employ Florida password? [Click here](#) or if you need further assistance contact a CareerSource Tampa Bay team member to reset your password via phone at 813.930.7400 or visit www.CareerSourceTB.com for further assistance.

Need Help to Reset your PIN for **CONNECT?**

- 🌀 After entering your Social Security number on the [CONNECT Login page](#), select the “Forgot PIN” option to reset your PIN and verify the information. If you cannot reset the PIN, contact The Department of Economic Opportunity via phone 1-800-297-0586 or via email IdentityRequest@deo.myflorida.com.
- 🌀 CareerSource Tampa Bay staff can assist with resetting your PIN. Call us [\(813\)-930-7400](tel:813-930-7400) and one of our trained staff members can assist you.
- 🌀 Additional information on how to reset your PIN can be found here: [CONNECT General Information](#)

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This program is fully supported by federal funding: <https://careersourcetampabay.com/about-us> An equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers on this document may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.

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