



## **PRESS RELEASE**

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Media Contact: Doug Tobin

[TobinD@CareerSourceTampaBay.com](mailto:TobinD@CareerSourceTampaBay.com) (813) 397-2054

### **CareerSource Tampa Bay Expands Customer Service Hours** *~Offices remain closed but open virtually~*

**TAMPA, FL** – CareerSource Tampa Bay (CSTB) is expanding the Customer Contact Center hours effective Monday, April 13, 2020. CSTB closed offices to the public on March 19 due to COVID-19 safety concerns but remains open virtually.

Our CSTB Contact Center representatives will now be available six days a week, Monday through Saturday from 7 a.m. to 11 p.m. Customers can connect to a CSTB staff member via CSTB Customer Service line at (813) 930-7400 or online via the **Contact Us** section of the website at <http://www.careersourcetampabay.com/Contact-us/>.

While the offices have been closed, CSTB staff continue to help citizens remotely with a variety of services including: Business Services, job recruitment and postings, Hot Jobs, Career Services, Job Search, Assistance Programs, Veterans Services and assistance for persons with disabilities.

More information about how CSTB can help businesses and job seekers can go to the CSTB website at [www.CareerSourceTB.com](http://www.CareerSourceTB.com). One of our main questions is dealing with Reemployment Assistance formerly known as Unemployment Insurance. CSTB has developed a quick resource to help people apply. Click on this link: <https://bit.ly/3a3lhkB>

Print copies of the State of Florida Reemployment Assistance forms are available at the following locations:

- Tampa Center, 9215 N Florida Ave, Tampa, FL 33612
- Brandon Center 9350 Bay Plaza Blvd, Tampa, FL 33619
- Career Prep Center, 2605 North 43rd Street, Tampa, FL 33619
- Plant City Office, 307 N Michigan Ave, Plant City, FL 33563, USA
- Ruskin Office, 201 14th Avenue, SE Ruskin, FL 33570

#### **About CareerSource Tampa Bay**

CareerSource Tampa Bay programs and initiatives are fully supported by the U.S. Departments of Labor, Health and Human Services, and Agriculture as part of awards totaling \$19,293,411.

CareerSource Tampa Bay works with businesses and candidates to leverage their training, retraining, and competitive opportunities in the workforce. Career Source Tampa Bay provided 240,269 services to 36,960 active Wagner-Peyser individuals during program year 2018- 2019. CareerSource Tampa Bay, with our five career centers is the

single largest source of job candidates in the region from entry-level to executive-level candidates.

Businesses can access Career Source's wide range of services that include recruiting, training for new and existing employees, targeted hiring events, and retention support strategies. All resources and services are provided at no cost to both businesses and job candidates.

Programs funded through CareerSource Tampa Bay are equal opportunity programs with auxiliary aids and services available upon request to individuals with disabilities. Persons using TTY/TTD equipment use Florida Relay Service 711. A proud partner of the American Job Center network to learn more, visit [www.careersourcetampabay.com](http://www.careersourcetampabay.com).

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