

## **CareerSource Tampa Bay Board of Directors**

**Date:** September 21, 2017, 11:30 a.m.

**Location:** CareerSource Tampa Bay Office, 4902 Eisenhower Blvd. Tampa, FL

### **Call to Order**

Chair Dick Peck called the meeting to order at 11:30 a.m. There was a quorum present with the following Board Members participating.

### **Board Members in attendance**

Sean Butler, Shannon Evans, Tim Harding, John Howell, Betsy Irizarry, Ken Jurgensmeyer, Randall King, Jennifer Kuhn, Rosanna Matucan-Carson, Alex McGuire, Paul Orvosh, Dick Peck, Michael Ramsey, Patricia Suarez, Roy Sweatman

### **Board Members not in attendance**

Tom Aderhold, Scott Brooks, Sheryl Brown, Stephanie Brown-Gilmore, Dr. Ginger Clark, Robert Coppersmith, Richard Cranker, Robert Garry, John Kearney, Commissioner Sandra Murman, Craig Richard, Yanina Rosario, Eileen Schneider, Darren Veneri

### **Staff Present**

Edward Peachey, Jennifer Brackney, Alice Cobb, Haley Loeun, Jody Toner, Michelle Schultz, Michael Bundy, Gina Rotunno, Mai Russell

### **Guests**

Stephanie Leuthauser, Kenneth Jones, Kimberly Steadman, Clinton Daniel, Dr. Manish Agrawal

### **Chair's Report**

- In July, the unemployment rate was at 4.1%.
  - The highest annual job growth was in business services and information.
  - Construction had the 2<sup>nd</sup> highest annual job growth.
- LaunchCode is a programming class provided at no cost. An information session covering application process will be held on September 28<sup>th</sup> & October 3<sup>rd</sup>. The class begins October 17<sup>th</sup>. All of these will be held at the CareerSource center on N. Florida Ave.
- We will be hosting a 3-day National Conference on Industry Sector Growth Strategies on December 7 – 9<sup>th</sup> at the Marriott St. Pete.
  - We are partnering with the National Association of Workforce Boards. This will be a good opportunity for us to network with local employers and learn about what's important to them as a business.
  - Mark Blyth, political economist and author, will be the keynote speaker.

### **Action Items**

#### **Action Item 1 – Approval of Minutes**

The minutes of June 22, 2017 Board of Directors Meeting were presented for approval.

Motion: Betsy Irizarry  
Second: Randall King

*The minutes were approved.*  
The motion carried.

## **Other Administrative Matters**

None was brought forward for action.

## **Guests Presentation**

### **Convergys**

Kimberly Steadman of Convergys shared her experiences as a business client and provided information regarding their workforce needs. Convergys provides customer service outsourcing services globally in 33 countries. There are over 1k employees working in their call center at Tampa. So, they are always looking for skilled workers in customer service, billing, and sales. The OJT & PWE programs have been helpful to train over 100 employees this year.

### **USF Innovative Business Tech Bootcamp**

Clinton Daniel & Dr. Manish Agrawal of the University of South Florida Tech Hire Technology Boot Camp provided an overview of the Tech Hire Bootcamp course curriculum. The curriculum includes Basics of Computing, Basics of Data Communication, Basics of Programming and Databases, Basics of Systems Analysis and Design with a touch of Project Management. Students are between the ages of 17 to 29 years old. Most of whom are either unemployed or underemployed. We have been partnering with other community-based organization such as Metropolitan Ministries for outreach to recruit young adults.

## **Information Items**

The consent agendas of August 3<sup>rd</sup> and September 7<sup>th</sup>, 2017 Executive Committee Meetings were presented. President Peachey opened the floor for questions. There was no further discussion.

### **Finance Committee**

- The Finance Committee met on July 27th, and took action on approving budget mod no. 8 which increased total budget revenues to \$25.1M for FY 2016-2017. In addition, Finance Committee took action on approving budget mod no. 1 which increased total budget revenues to \$21.5M for FY 2017-2018.

### **One Stop Committee**

- I am pleased to report that we have been awarded additional funding to serve more at-risk youth and young adults thru AmeriCorps funding. So, we are actively recruiting for seven AmeriCorps members. For more information, see flyer provided as a handout.
- For youth program, 1,348 young adults have been served, 486 of those have earned a credential and 433 were employed.

- We have increased the number partners to further expand apprenticeship program. For program year 2016 – 2017, a total of 211 apprentices were served, with 129 new enrollments.
- Pre-Vocational Training provided at Career Prep Center will now be known as Career-Ready Training. For program year 2016 – 17, there were 328 combined enrollments for trainings in welding, soldering, construction, 3D printing, and production technician.
- *Centers Traffic* ended the year with 159,702 visits for services. A 2% increase when compared to last year's traffic at 156,657 visits.
- For WIOA program, 3,423 individuals were enrolled. 2,929 exited the program.
- For Welfare Transition, 5,127 individuals were served, 10,152 individuals were served to receive Supplemental Nutritional Assistance or SNAP.
- For Employ Florida, 91,810 distinct individuals logged into the web portal for services. 653,000 number of unique services provided to these individuals.

### **Workforce Solutions Committee**

- The Workforce Solutions Committee meeting was held on August 16<sup>th</sup>.
- The Daily Governors Job report ranks each of the 24 local workforce boards based on job placement every month. For the 2016-2017 Program Year, CareerSource Tampa Bay successfully ranked 1<sup>st</sup> place, 9 out of 12 months making us the most successful region within the State for holding the #1 spot.
- We ended another great program year with our On the Job Training and Paid Work Experience Programs. The OJT program funded 87 companies that hired 482 new workers and the Paid Work Experience program funded 48 companies that hired 356 young adults.
- Last program year, the Business Services Dept. assisted 95 employers by coordinating over 225 specialized recruitment events. These efforts have resulted in over 3,500 hires.
- We have two upcoming events:
  - Commissioner Murman once again will be partnering with CareerSource to host her second job fair to be held on October 13<sup>th</sup> at the HCC Dale Mabry Campus. Some 40 employers and vendors are expected to participate at this event.
  - CareerSource will be partnering with CareerSource Pinellas to host our annual internship event on October 11<sup>th</sup> at the North Florida Avenue Center. We anticipate 30-40 employers and over 400 students to be in attendance.
  - If you are interested in participating in any of these events, please see Haley for more information.
- Our next Workforce Solutions meeting will be held on Nov 22<sup>nd</sup>.

### **President's Report**

- Between 120 – 150 individuals have been enrolled into The LaunchCode program. We are always looking for employers to partner by providing a work-based learning opportunities to program participants. If you are interested or know any employer, please let Michelle Schultz know.

- In response to the recent hurricanes, the State of Florida has received National Emergency Grant funding for dislocated workers. We have been working with the Department of Children and Families to assist with recruiting hundreds of workers to process food stamp applications intake at several locations throughout Hillsborough & Pinellas counties.

### **Public Comments**

None was made.

### **Adjournment**

The meeting was adjourned at 12:31 p.m.